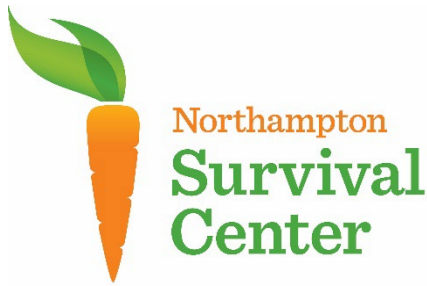


Please help us continue to improve our services!



Apply to join our Client Advisory Committee

The Client Advisory Committee ensures that client voices are heard as the Center works to improve its services. This committee communicates suggestions and concerns to the Board of Directors who will evaluate and act on the committee's recommendations.

Goals of the Committee

Advise and provide insight to the Board of Directors on matters including:

- quality, safety, and inclusiveness of the client experience
- quality and effectiveness of the Center's programs
- education and outreach to the community
- removal of barriers to participation at all levels of the Center
- development of new programs, services and policies

Assistance available to committee participants

In order to remove potential barriers which may limit participation, the Center may provide stipends or reimbursement for childcare, technology, transportation or other necessary expenses to interested members of the committee on an as-needed basis.

Membership

The Committee consists of at least 7 members, drawn from current and past clients, staff, volunteers and Board members.

Special attention will be given to the recruitment of representatives of the diverse population served by the Center, with consideration of geography, age, race, national origin, language, citizenship, religion, gender identity/expression, sexual orientation, marital status, physical or mental ability, and educational background.

All members of the Client Advisory Committee must be:

- committed to the mission of the Center, and dedicated to the improvement of services and comprehensive and compassionate care of all clients of the Center
- supportive of open discussions, respectful of persons of all backgrounds, and willing to work collaboratively
- an active participant of committee meetings. A member who misses more than 50% of meetings in a calendar year will be considered inactive.

Committee Meetings

The Committee will meet at least six times per year, on dates to be determined at the beginning of each calendar year.

Committee meetings will take place at the Center, or via remote means (Zoom, Teams, etc.) as situations require. The Committee will make all reasonable efforts to accommodate member's participation, including hybrid meetings of remote and in-person attendance.



Client Advisory Committee Application

Name: _____

Address: _____

Phone: _____ cell phone landline

Email: _____

I am not interested in the committee, but I have opinions I would be willing to share in a phone call or via email.

Please tell us why you are interested in serving on the Client Advisory Committee.

What life experiences do you have which would benefit the work of the committee, especially as we seek to include a wide range of perspectives? (For example: you have experienced homelessness, you are a parent, you are an immigrant, you are transgender, you are deaf, etc.)

Do you have internet access at home? Yes / No Are you familiar with using Zoom? Yes / No

In order to participate in the committee, I may need a stipend for or support with:

- Child care Technology or equipment
 Transportation Other (please explain): _____

As a member of the Client Advisory Committee, I would be:

- committed to the mission of the Center, and dedicated to the improvement of services and comprehensive and compassionate care of all clients of the Center*
- supportive of open discussions, respectful of persons of all backgrounds, and willing to work collaboratively*

Signature _____

Please drop off this application the next time you are at the Center, or mail to:

Sarah Pease, Program Director
Northampton Survival Center
265 Prospect Street
Northampton, MA 01060