



Important news for MassHealth members

**MassHealth members will need to renew their health coverage.
Here's some helpful information to help them stay covered.**

Why is this so important?

- Due to continuous coverage requirements that started during the COVID-19 emergency, MassHealth has been maintaining members' coverage and benefits, but has returned to normal renewal operations. All MassHealth members will have to renew their coverage. If MassHealth has enough information to confirm eligibility, coverage will be renewed automatically. If MassHealth is not able to confirm eligibility automatically, they will send a renewal form in a blue envelope to the mailing address they have on file.

What can people do now?

- Make sure MassHealth has their current address, phone number, and email so they don't miss important information and notices from MassHealth.
- Report any household changes to MassHealth. These changes could include a new job, address, changes to income, disability status, or pregnancy.

MassHealth members under 65 years old can update their information with MassHealth online at mahix.org/individual. If they don't already have a MA Login Account, they can visit mass.gov/masshealthlogin.

MassHealth members age 65 and older can renew by mail or fax, or by scheduling an in-person appointment with a MassHealth representative or Enrollment Assister. Appointments can be scheduled at <https://www.mass.gov/info-details/schedule-an-appointment-with-a-masshealth-representative>.

What happens next?

- Over the next several months, people with MassHealth should watch their mail for a blue envelope.
- If someone receives a blue envelope, they must be sure to open it and follow the instructions provided by MassHealth.
- People should be on the lookout for scams! Scammers might pretend to be from a legitimate organization or a government agency.

If individuals with MassHealth coverage don't respond to MassHealth when they get the request to renew—or if they no longer qualify for MassHealth—they'll lose their MassHealth coverage.

More information is available online at mass.gov/masshealthrenew, or by calling the MassHealth Customer Service Center at 1-800-841-2900 (TDD/TTY: 711).

